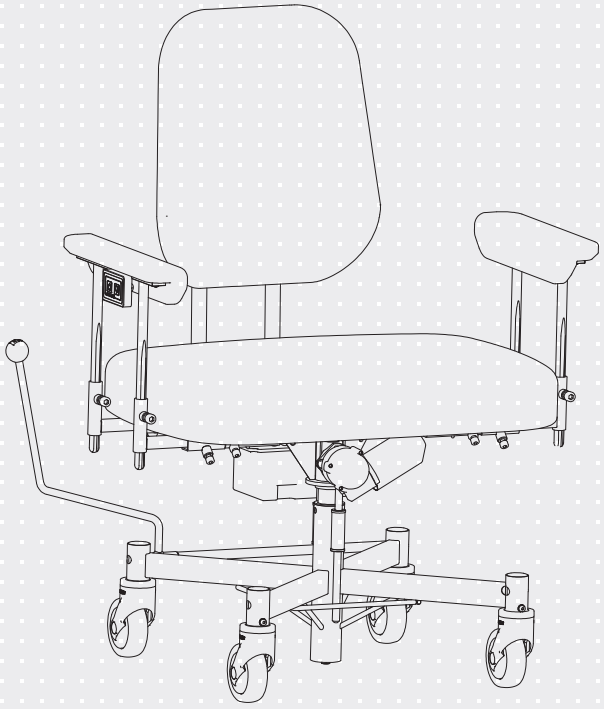
INSTRUCTION FOR USE **USA**

VELA Epic/Epic Plus Chair

VERSION: VELA TANGO 300, 300E & 310E

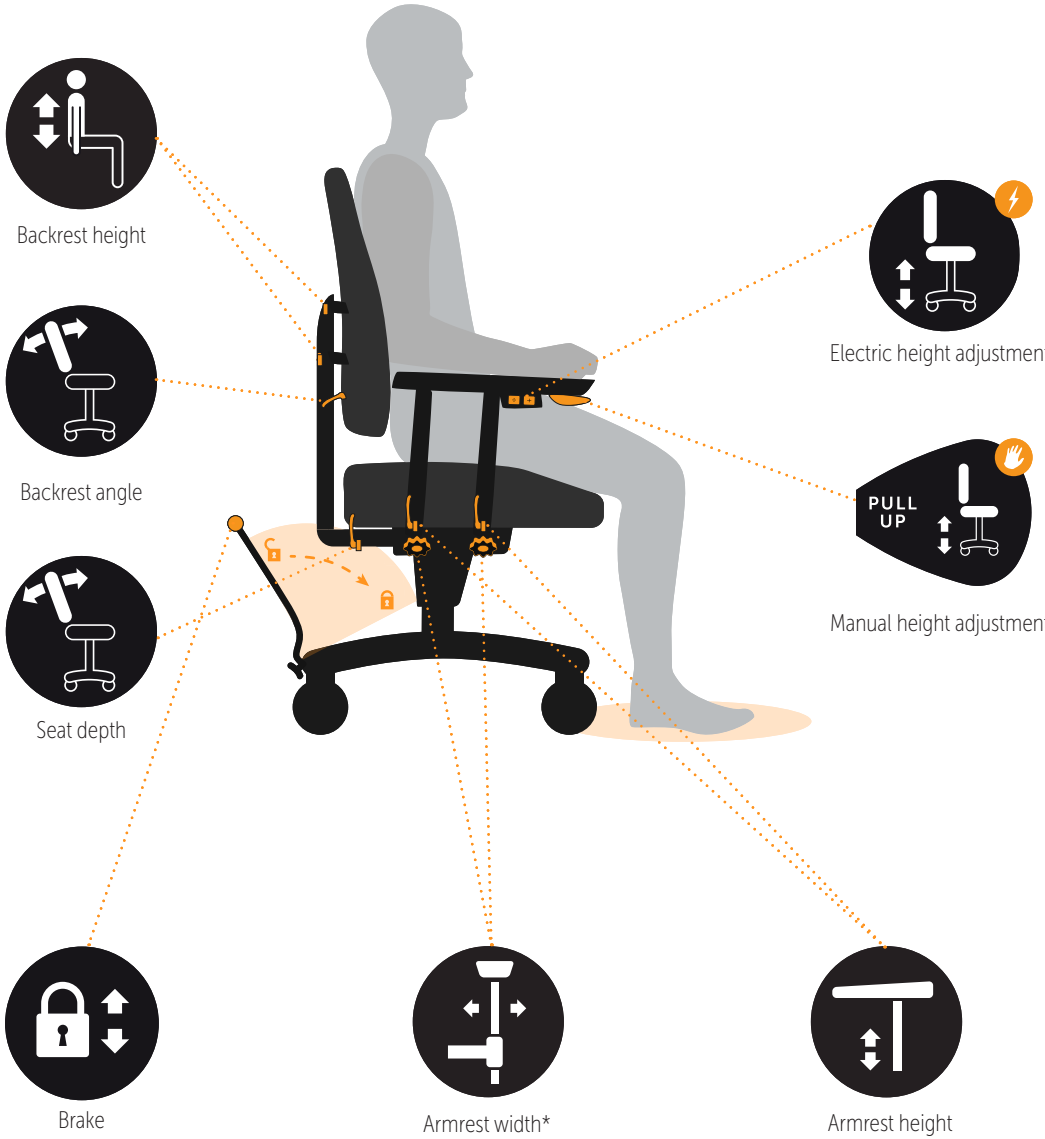
Manual no. 105757



CE MD ISO 9001 ISO 14001

The chair's design varies depending on the model

CHAIR FUNCTIONS



*Not on VELA Epic Plus

TABLE OF CONTENTS

1.0. INTRODUCTION **5**

1.1. WARNINGS **6**

1.2. TROUBLESHOOTING **7**

1.3. VELA TANGO WITH ELECTRIC HEIGHT ADJUSTMENT **8**
1.3.1. Power input 8
1.3.2. Emission 8

1.4. LABELS USED ON THE CHAIR **8**

1.5. EU COMPLIANCE **9**
1.5.1. Intended use 9
1.5.2. Transport 9

1.6. WARRANTY **10**

1.7. UNPACKING THE CHAIR **10**

1.8. MAINTENANCE **10**
1.8.1. Wheels 10
1.8.2. Frame 10
1.8.3. Padding 10
1.8.4. Recycling guide 11

1.9. RECYCLING AND DISPOSAL **11**

2.0. USER MANUAL **12**
2.0.1. Height adjustment (Electric)* 12
2.0.2. Height adjustment (Manual)* 12
2.0.3. Hand control (Electric)* 12
2.0.4. Adjustment of seat depth 12
2.0.5. Adjusting the backrest angle 13
2.0.6. Setting the back height 13
2.0.7. Adjusting the armrest height 13
2.0.8. Adjusting the armrest width 13
2.0.9. Brake* 14
2.0.10. Charging (Electric)* 14
2.0.11. Strolling bracket* 14
2.0.12. Electric brake (Electric)* 14
2.0.13. 4-wheel brake* 15
2.0.14. Accessories 15

1.0. INTRODUCTION

DEAR CUSTOMER

Congratulations on your new VELA Epic/Epic Plus Chair! We are sure this chair will give you daily pleasure. This user manual provides useful information on adjusting, operating and maintaining your chair.

Important
Please read this user manual carefully and keep it safe for when you need to refer to it. This manual is also available on www.vela-chairs.com, where you can also find other relevant information.

If you have questions, experience errors or adverse events, please contact your VELA supplier.

We reserve the right to make changes.

VELA/Enable Me
5452 West Crenshaw Street,
Suite #5, Tampa, FL 33634
United States
www.vela-chairs.com

1.1. WARNINGS

Use	In case of an allergic reaction, stop using the chair and consult a doctor
Use	Only use original spare parts from VELA
Use	Only use the supplied charger for charging the chair
Use	Do not make any changes to the accessories that come with the chair
Use	Only use the chair for the intended purpose
Use	Always have the chair brake on when you sit down or get up
Use	On smooth surfaces such as highly polished floors or marble tiles, the chair may slide. Here, it is recommended to use a 4-wheel brake
Use	Never use the chair on surfaces with level differences as the chair may become unstable
Use	Maintenance other than cleaning should always be performed by a professional
Use	Never service the chair while it is in use
Use	Always follow the recommended maintenance and cleaning instructions
Use	The chair's functions are intended for the user. Only the user or trained professionals should adjust the chair while the user is sitting in it
Use	Never use the electric height adjustment for more than two minutes at a time
Use	Risk of shearing or squeezing fingers in moving parts. Therefore, never use the chair if someone is touching underneath the seat
Choking hazard	Choking hazard on small parts. Never allow children to play with the chair, as small parts are removable
Choking hazard	If the chair is equipped with electric height adjustment, cables will be present. Never let children play with these
Electrical disturbances	Using cables other than the standard ones may increase electrical emission or de-crease electrical immunity
Electrical disturbances	Portable RF communication equipment (including antennas) may affect the performance of this device. Such equipment should be used no closer than 12 inches to any part of the device or its cables, unless otherwise specified by VELA.
Electrical disturbances	The chair may only be used with accessories mentioned in this user manual, as elec-tro-magnetic interference may otherwise occur
Electrical disturbances	If the chair moves unintentionally or does not work as expected, find another location for the chair

1.2. TROUBLESHOOTING

Mistake	Possible cause and solution
Electric height adjustment does not work	There is no power on the chair's battery. Charge the battery with the supplied charger
Manual height adjustment does not work	There is too much load or uneven load on the chair. Try to adjust the height without sitting in the chair. If this does not work, the gas cartridge is defective and should be replaced. Contact your VELA supplier
The brake function does not work	The brake is not activated. See section 2.0.9. or 2.0.12.
The armrest seems loose	One of the hand screws might be loose. Tighten the hand screw
The chair rolls badly	Wheels are blocked. Clean the wheels for wire residue and the like.

If the above does not solve your problem, you should contact your VELA supplier.

1.3. VELA TANGO WITH ELECTRIC HEIGHT ADJUSTMENT

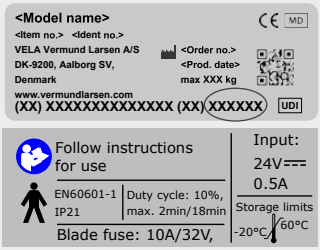
1.3.1. POWER INPUT
Voltage: 24Vdc
Current: 0.5A
Power: 12VA

1.3.2. EMISSION
A VELA chair with electrical functions has been tested and complies with current requirements regarding electromagnetic radiation (EMC requirements). The chair is tested to the following specifications:

:: Emission class CISPR 11, Group 1, Class B

See more details at www.vela.eu

1.4. LABELS USED ON THE CHAIR

Warning	Risk of shear and squeeze: Keep hands and fingers away from moving parts	
Icon	Read "Instruction For Use" before use	
Icon	Part used: Type B cf. IEC60601-1 covering the following areas of the chair:	
Labels	60 x 22,5 mm The last six digits are the product ID number: This label only applies to chairs with electrical functions: The chair is IP21 approved, which corresponds to protection against water droplets, as well as against touching dangerous parts with a finger.	

Labels on the chair should be read at a distance of approx. 40 cm under normal daylight conditions.

For labels related to the operation of the chair, please refer to section 2.0.

1.5. EU COMPLIANCE

This product is a CE-marked medical device (Class I according to Annex VIII) in accordance with MDR (EU) 2017/745. Products with electrical functions comply with the safety requirements of IEC 60601-1, including EMC requirements according to IEC 60601-1-2.

All packaging associated with this product complies with PPWR 2025/40.

The manufacturer, VELA - Vermund Larsen A/S, Gøteborgvej 8-12, DK-9200 Aalborg SV, Denmark, is responsible for the product, its packaging, and the corresponding Declarations of Conformity.

1.5.1. INTENDED USE

This device is intended to support a bariatric user in a sitting posture while performing indoor activities of daily living, including work activities.

:: The chair is not built to stand on

:: The wheel brake must always be activated when sitting down or standing up

All variants of VELA Tango 300 are tested and approved for a maximum load of 200 kg.

All variants of VELA Tango 300E are tested and approved for a maximum load of 200 kg.

All variants of VELA Tango 310E are tested and approved for a maximum load of 300 kg.

1.5.2. TRANSPORT

When transporting the chair by car, airplane or any other means of transport, always use the chair brake. The chair is not approved for use as a passenger seat in any means of transportation and may not be used as such.

The chair is designed to be transported under the following environmental conditions:
Temperature: - 20°C to + 60°C
Humidity: 15-95%

Allow the chair to stand for 24 hours before use if it has been stored below - 10°C.

1.6. WARRANTY

VELA grants a right of claim under applicable law in the country where the chair is acquired. The right of complaint applies only when using original spare parts and accessories, as well as customisations made by professionals.
Note: if an exclusive contractual agreement has been made directly with VELA, this applies!

VELA assumes no liability for damages to the product or the user caused by:

:: Transportation
:: Misuse
:: Normal wear and tear
:: Wrong use
:: Use of spare parts and accessories that are not original VELA products
:: Adjustments made by unauthorised service technicians

1.7. UNPACKING THE CHAIR

The chair comes in environmentally friendly and recyclable packaging.

In case of defects or transport damage to the chair, please contact your VELA supplier right away. In such cases, do not attempt to use the chair or to fix it yourself.

On delivery you have received:
:: VELA Chair
:: Instructions for use
:: Charger (only for chairs with electrical functions)

1.8. MAINTENANCE

We recommend an annual inspection of the chair to identify any¬ defective or worn parts. All removable parts should be tightened regularly. You can find various guides on www.vela.eu.

1.8.1. WHEELS

We recommended you regularly¬ check the wheels and remove any residual threads, etc. Certain floor types accumulate dirt on the castors. Therefore, clean the castors as needed.

1.8.2. FRAME

Clean with lukewarm water and if necessary, add some pH-neutral detergent.

1.8.3. PADDING

Fabric: Clean by chemical cleaning, with furniture cleaner or with water using a hard-wrung cloth.

Synthetic fabric or leather: Clean with water or mild soap using a hard-wrung cloth.

Leather: Clean by vacuuming with a soft brush. Avoid using detergent.

Note: On www.vela.eu you can find cleaning instructions for all our standard upholstery types.

1.8.4. RECYCLING GUIDE

Your VELA chair can be reused by another person when you no longer need it as long as the chair is serviced by a technician beforehand.

The chair's life expectancy is five years for regular and proper use. We recommend that VELA, your VELA supplier or a trained professional perform an annual inspection with the replacement of worn parts.

1.9. RECYCLING AND DISPOSAL

This product contains recyclable materials. Therefore, the product must be disposed of in accordance with local regulations and not together with ordinary household waste. Proper disposal and recycling will help prevent negative effects on the environment and people.

Note: Electrical and electronic equipment and accompanying batteries contain materials, components and substances that can be harmful to human health and the environment if the waste is not handled properly.

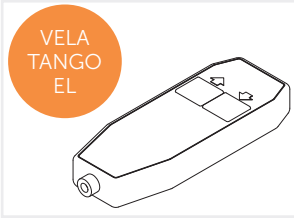
Electrical and electronic equipment and batteries are marked with the icon shown below. This symbolises that electrical and electronic equipment and batteries must not be disposed of together with unsorted household waste but must be collected separately.

It is important that you return your used batteries to the established schemes. In this way, you help ensure that batteries are recycled in accordance with current legislation and do not cause unnecessary harm to the environment.

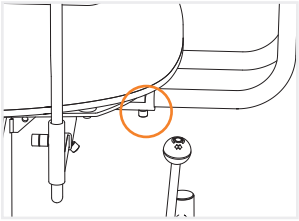
The gas spring and the electric lifting mechanism should only be replaced by a VELA technician or a person trained in this field.

2.0.1. HEIGHT ADJUSTMENT (ELECTRIC)*
Can be operated by pressing on the switch that is located on the side of the right or left armrest.
Note: VELA Tango El is also available with height adjustment via hand control (see item 2.0.3.).

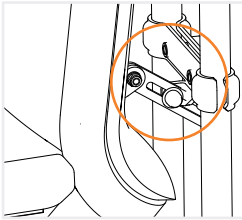
2.0.2. HEIGHT ADJUSTMENT (MANUAL)*
Adjusted by pulling up the handle under the armrest on the right-hand side.



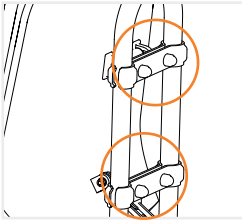
2.0.3. HAND CONTROL (ELECTRIC)*
The hand control is used to adjust the height of the chair via push buttons on the front.



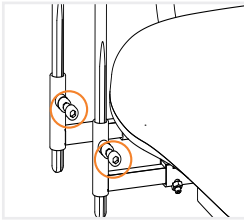
2.0.4. ADJUSTMENT OF SEAT DEPTH
The seat depth is adjusted by loosening the 2 handles under the seat (next to the backrest arm), after which you will be able to push the backrest back and forth (no tools needed). Remember to tighten the handles securely again after adjusting the seat depth.



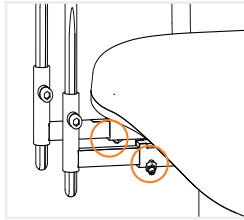
2.0.5. ADJUSTING THE BACKREST ANGLE
The backrest is angled by loosening the small screw on the back bolt, after which the backrest can be adjusted to the desired angle. Remember to tighten the bolt securely once the correct angle has been achieved.



2.0.6. SETTING THE BACK HEIGHT
The back height is adjusted by loosening the four thumb screws that are placed behind the backrest arm (no tools needed). Once they are loose, the height of the back can be adjusted. Remember to tighten the thumb screws securely again.

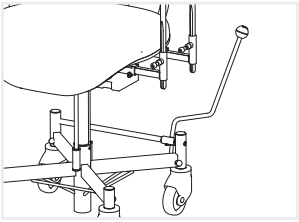


2.0.7. ADJUSTING THE ARMREST HEIGHT
Adjust by loosening both handles under the armrest bar (no tools needed) and adjusting the height of the armrest. Remember to tighten the handles securely again.



2.0.8. ADJUSTING THE ARMREST WIDTH*
Adjust by loosening both hand screws under the seat (no tools needed). Remember to tighten the hand screws securely again.
Note: The armrests may only be adjusted up until the red 'stop' mark.

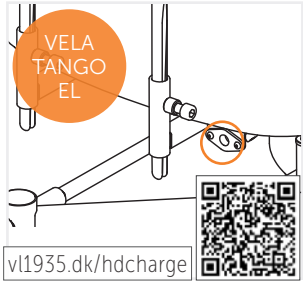
** Depending on model*



2.0.9. BRAKE*

The brake on the VELA Tango is activated by moving the handle on the side of the chair forward. Unlock the chair by moving the handle back into the upright position.

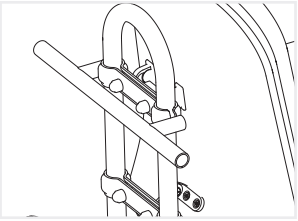
Note: Available with the brake mounted on the right or left side.



2.0.10. CHARGING (ELECTRIC)*

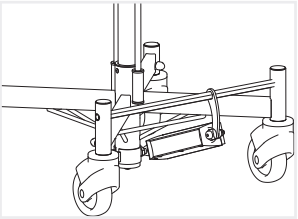
Charge every day. The chair is charged by plugging the charger into the switch placed under the seat on the right side. An LED will light yellow when the chair is charging and green when the chair is fully charged. Remember to unplug before use.

Note: The chair must not be used during charging



2.0.11. STROLLING BRACKET*

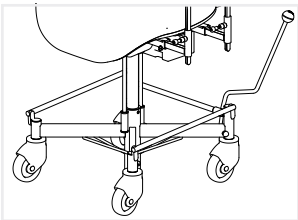
Strolling bracket for transporting a person in the chair. The strolling bracket is fitted to the top back clamp.



2.0.12. ELECTRIC BRAKE (ELECTRIC)*

VELA Tango with electric brake, is operated via remote control. We advice to fully brake/unlock the brake every time.

Note: This function can only be controlled via remote control.



2.0.13. 4-WHEEL BRAKE*

Is activated via the hand/foot brake on all chairs except on chairs with electric brake, where it is activated via hand control or switches. 4-wheel brake brakes on all wheels and provides a stable seat on uneven/skewed surfaces.

Note: On the electric version it is advisable to activate or deactivate the brake completely when using this feature.

2.0.14. ACCESSORIES

This chair is available with a range of accessories.
See a complete list of accessories at: www.vela.eu

Note: Charger is included as an accessory when purchasing a VELA chair with electrical functions.

***** *Depending on model*

702.020-okt26 © Vermund Larsen A/S

OID 09.2024

VELA/Enable Me :: 5452 West Crenshaw Street, Suite #5 :: Tampa, FL 33634 :: USA :: Tel: 863-457-4255 **vela-chairs.com**